

House Rules– Das Winzer



Welcome to Das Winzer Pötzleinsdorfer Straße 93, 1180 Vienna.

To ensure that all guests, residents and neighbours feel comfortable, we kindly ask you to observe the following house rules.

1. Check-in and Check-out

Check-in is possible from 3:00 p.m.

Check-out is no later than 11:00 a.m.

Check-in takes place via PIN code.

Please treat your access code confidentially and do not pass it on to unauthorised third parties.

Upon departure, please close all windows, switch off lights and electrical appliances, turn off taps, dispose of waste according to the instructions provided and leave the apartment in a tidy condition.

2. Guests and Visitors

The apartment may only be used by the registered guests.

Additional overnight guests are only permitted with prior approval.

Visitors are welcome as long as quiet hours, safety rules and maximum occupancy are observed.

3. Quiet Hours

Please be considerate of other guests, residents and neighbours.

Quiet hours are from 10:00 p.m. to 7:00 a.m.

Parties and loud music are generally not permitted.

4. Events in the Building

There is a small event room in the building for culinary and cultural events.

Current event dates are listed in the event calendar on our website.

During events, the event area including the terrace may be used until 11:00 p.m.

After that, events take place indoors only.

We take care to ensure that events are organised with consideration for guests, residents and neighbours.

At the same time, we kindly ask apartment guests for their understanding that, on event days, the designated event area may be used accordingly. Private parties or unauthorised events in the apartments, on balconies, terraces or in communal areas are not permitted.

5. No Smoking

Smoking is strictly prohibited throughout the entire building, in the apartments, indoor areas, communal areas, balconies, terraces and outdoor areas.

Please also do not use candles, incense sticks, shisha or any other sources of smoke, vapour or open flame.

Smoke detectors and safety equipment must not be tampered with.

6. Pets

Pets are only permitted with prior approval.

Additional charges may apply.

Please ensure that your pet does not cause damage, soiling, odours or disturbances.

7. Cleaning

For stays of one week or longer, interim cleaning is included.

Additional cleaning or linen changes can be arranged subject to availability and at an additional charge.

Please treat the apartment, furniture, textiles and equipment with care.

Additional costs may be charged in the event of excessive soiling or damage.

8. Waste and Environment

Please separate and dispose of waste according to the instructions provided in the building.

Food waste, grease, oil, hygiene products and wet wipes must not be disposed of via the toilet, sink or shower.

Please use water, electricity, heating and cooling consciously.

9. Damage and Defects

Please report any damage, defects or missing items immediately so that we can assist quickly.

Repair, replacement or cleaning costs may be charged for damage caused culpably.

10. Wi-Fi

The Wi-Fi may not be used for unlawful activities, illegal downloads or abusive use.

11. Emergencies

In acute emergencies, please call the relevant emergency number and also inform Das Winzer.

Police: 133

Fire brigade: 122

Ambulance: 144

European emergency number: 112

Das Winzer contact: +43 1 894 52 51, booking@daswinzer.at

(zu Geschäftszeiten Mo. – Do. 08:00 – 16:00, Fr. 08:00 – 13_00)

Thank you and have an amazing stay!

Das Winzer Team